

INTERNATIONAL

Dialog
Health

STUDY TOUR

Hospital at Home:

Learning from the
advanced french
model

Includes
attendance at
SantExpo, the
major healthcare
conference and
exhibition.

May 20-25
2024





WHY FRANCE?

Faced with complex challenges of modern healthcare systems (shrinking finances, growing patient needs, aging population and limited workforce), France developed voluntarist Hospital at Home (HaH) strategies.

In France, the first HaH unit opened in Paris in the 50's and the range of services provided in the home of patients is extensive, from wound care to complex chemotherapies. In 2020, 154 000 patients were hospitalized at home for a total of 6,6 millions of hospitalization days (there was 105,8 million days of traditional hospitalization in 2021).

The initiative of this study expedition offers a unique opportunity for executives and other high-level professionals from the healthcare sector to immerse themselves in a radically different environment in order to find new perspectives on the problems of their daily lives.

Participants will leave this expedition with a deep knowledge of the technical, organizational, and cultural aspects that are transforming hospitals in Europe in favor of more acute and specialized care in the home of patients.

**PUBLIC /**

May 20 to 25, 2024

PLACE /

Paris , France

FOR WHOM /

Health authorities, Hospital Administrators, Medical Directors, Home Health Care Coordinators, Nursing Managers, Health Policy Experts, Healthcare Consultants, Quality Assurance Professionals, Healthcare Technology Innovators, Academic Researchers in Health Services, Health Insurance Representatives, etc...

OBJECTIVES /

- Discover the latest social, political, and economic innovations in the field of support hospital at home in France.
- Meet cutting-edge organizations focused on providing high-level health and quality of life services to their customers and their own employees.
- Discover and get to know the main actors of hospital at home in France, including representatives of their major organizations and associations.
- Visit the main healthcare conference and exhibition in France : SantExpo.
- Create and strengthen ties between leaders of the delegation, engaging in peer-to-peer dialogue on current and future challenges in support of hospitalization at home.
- Benefit from a complete continuing education experience, combining distance learning and internationally certified on-site learning.



YOUR EXPERT

MICHEL CALMON

Former vice Chairman of the National Federation of Home Hospitalization Providers - FNEHAD

Michel Calmon's professional career took place mainly as director of a public hospitals (Deputy Director at the Bordeaux University Hospital, CEO of the Chartres General Hospital Center, CEO of the Reunion University Hospital). This high-level civil servant also worked with the French Hospital Federation, the General Inspectorate of Social Affairs and more recently in the private non-profit sector as Managing Director of the Fondation Santé Service. Today he is the honorary chairman of the French National Federation of Hospitalization at Home.

What will be the pedagogical support offered?

During the trip: the training will be supervised by Michel Calmon, *former vice Chairman of the National Federation of Home Hospitalization Providers - FNEHAD*.

- At each visit, theoretical contents are checked by local experts (directors, scientists, politicians).
- In question-and-answer sessions, participants interact with experts to deepen their understanding of the content.
- Case studies give participants a concrete insight into the practices of organizations selected for excellence.
- After the trip: Make the most of your investment and knowledge gained in your shipment.
- Educational certification conferred by Dialog Health, the French body for continuing education.
- Translated reports and analysis of presentations, visits and meetings will be made available to each participant.

PROGRAM

DAY 1 - MON, MAY 20	DAY 2 – TUE, MAY 21	DAY 3 – WED, MAY 22
MORNING	MORNING Introduction to the French hospital at home system <i>French Ministry of Health</i>	MORNING Comprehensive home care and hospitalization at home <i>Fédération Santé Services</i>
AFTERNOON Beginning of the program Check-in at the hotel in Paris Tourist program: Guided tour with a certified guide 3 hours of tour in Paris will introduce you to the most famous points of the city. <i>Introduction dinner</i>	AFTERNOON Fostering the development of Hospital at home in France <i>National Federation of Home Hospitalization Providers – FNEHAD</i> <i>Free time in the evening</i>	AFTERNOON the process of certification of hospitals at home <i>High authority for health -HAS</i> <i>Free time in the evening</i>
DAY 4 – THU, MAY 23	DAY 5 – FRI, MAY 24	DAY 6 – SAT, MAY 25
DAY Visit of SantExpo, the leading French healthcare conference and exhibition. <ul style="list-style-type: none"> • Guided visit of the exhibit • Meetings with innovative startups in the field of HaH such as : <ul style="list-style-type: none"> ◦ Resilience ◦ VistaCare Médical (formerly DTAMedical) <i>Free time in the evening</i>	MORNING A UH hospital at home in the Ile de France region <i>Greater Paris Hospitals (AP-HP)</i>	DAY Check out from the hotel End of program
	AFTERNOON the future of hospitalization at home in France <i>National Agency for Care Performance Improvement (ANAP)</i> <i>Farewell diner</i>	

DETAILED PROGRAM

DAY 1 – Monday, May 20

CHECK-IN AT THE HOTEL

Tourist program:

A guide certified by the city of Paris for visits will take you for a 3 hours tour in Paris and will introduce you to the most famous points of the city.

AFTERNOON / Introduction dinner

DAY 2 – Tuesday, May 21

MORNING / Introduction to the French hospital at home system *French Ministry of Health and Prevention*

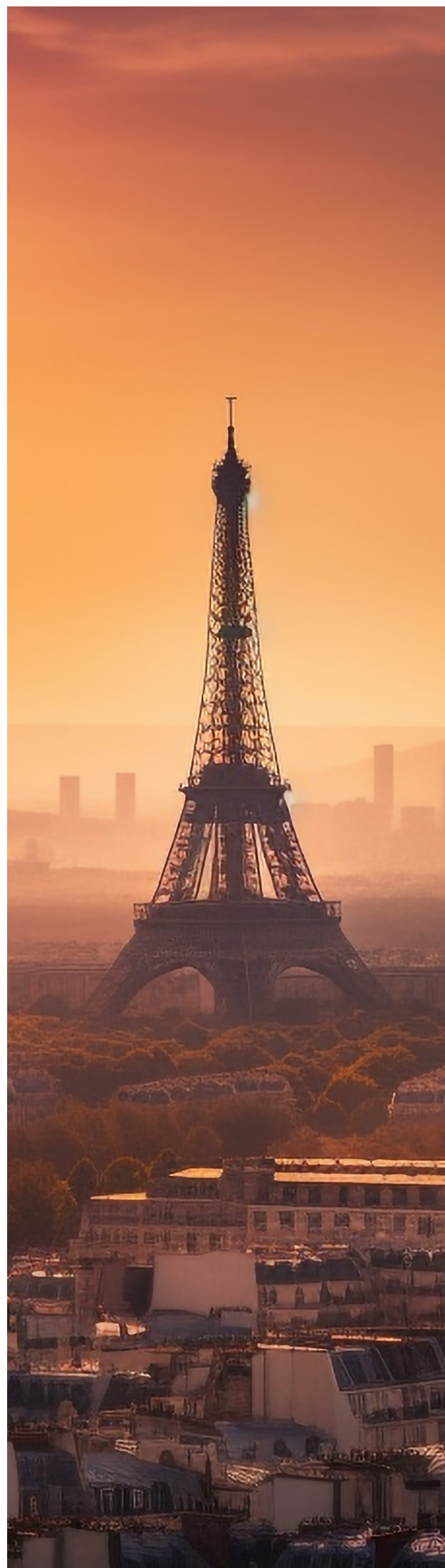
The French Ministry of Health and Prevention prepares and implements Government policy in the areas of public health, prevention and the organization of care and the health system. Subject to the powers of the Minister for Action and Public Accounts, he prepares and implements Government policy in the field of social protection.

Learning goals:

- Learn about the legislative, financial, and organizational aspects of hospital at home in France.
- Discover the HaH roadmap.

AFTERNOON / Fostering the development of Hospital at home in France *National Federation of Home Hospitalization Providers - FNEHAD*

Created in 1973, the FNEHAD (National Federation of Home Hospitalization Providers) is the only hospital federation specifically dedicated to hospitalization at home. The Federation is active at all levels: from the defense of Hospital at home's activity with the major political authorities to the organization of events and training. The FNEHAD brings together more than 250 HAH providers



located on metropolitan and overseas territory, regardless of their legal status: public, private non-profit and private profit. In 2019, these structures carried out more than 90% of hospitalization days at home.

The Federation acts on a daily basis to:

- Promote the identity and role of hospitals at home.
- Defend HAH with public authorities and anchor it in health systems.
- Work for its development throughout the national territory in order to promote access to it for the entire population.
- Pool and promote the experience of its members.
- Support professionals by bringing them together, training them and informing them.

Learning goals:

- The role and strategies of the FNEHAD to foster the development of HaH in the French Healthcare system.

DAY 3 – Wednesday, May 22

MORNING/

Comprehensive home care and
hospitalization at home
Fédération Santé Services

The Health Service Foundation is a recognized foundation of public utility. As such, it promotes solidarity and accessibility to patient care in their homes. The purpose of the Health Service Foundation is to promote and coordinate, directly or indirectly, any action aimed at ensuring and developing all health, social and medico-social services at the place of residence of people experiencing difficulties related to disease, dependency, disability, age, or may be in a vulnerable situation. They are one of the main Hospital at home providers in France (they treat 1 800 patients at their home per day) and specialized nursing care at home including Alzheimer care.

The Foundation created its Institute for Research and Innovation in 2018. As the leading French player in home hospitalization in France, the Foundation promotes the development of research and innovation projects to improve care at home and the quality of life of patients and their caregivers.

Learning goals:

- Discover the French hospital at home model and the range of treatment they provide.
- Learn about the use of technologies in home care and HaH.
- Visit one of the biggest logistic medical and pharmaceutical platforms in France.

AFTERNOON / **The process of certification of hospitals at home**
High authority for health – HAS

In place for more than 20 years in France, certification is a compulsory independent assessment procedure for the quality and safety of care in public and private hospitals. It is conducted every 4 years by professionals (peers) appointed by the HAS (surveyors).

Learning goals:

- Learn about the certification process of hospitals at home.
- Meet surveyors and experts in certifying HaH and share the opportunities and challenges of the process.

DAY 4 – Thursday, May 23

Visit and guided tour of SantExpo, the leading French conference and exhibition in healthcare

SantExpo is the leading French conference and exhibition, which brings together every year all decision-makers and healthcare professionals involved in the management, digital, care pathway, patient experience, equipment, materials, construction and transformation of healthcare institutions.

SantExpo offers a global, diversified and complete vision of technologies, services and innovative solutions for the healthcare system. Focused on innovation and the major trends in health, social and medico-social establishments, SantExpo is a formidable tool for teaching and supporting change.

Meet-up with innovative startups in the field of HaH such as :

Resilience is a startup that works to provide practitioners and patients living with cancer with a complete solution, aiming to personalize patient support through synergistic tools. A virtuous path leading to one objective: reweaving the link of care.

VistaCare Médical (formerly DTAMedical) is an innovative French VSE specialized in medical device. It was imagined and founded in the Jura by François Dufaÿ who is a doctor and teacher-researcher in lymphology. VistaCare Medical develops, produces and markets the innovative medical device VistaCare® dedicated to the treatment of complex wounds. VistaCare® offers promising results for complex wounds associated with venous/arterial pathologies, burns or various traumas. VistaCare Medical is already present in around thirty hospitals in France and is clearly looking to spread to the rest of Europe and the world thanks to the enrichment of its technological platform.

Learning goals:

- Learn about innovative solutions developed by French tech companies.
- Network and benchmark ideas and new technologies to improve HaH in the future.

DAY 5 – Friday, May 24

MORNING / A UH hospital at home in the Ile de France region

Greater Paris Hospitals (AP-HP)

The AP-HP is a world-renowned university hospital with a European dimension. Every year, its 38 hospitals welcome more than 10 million patients: in consultation, in emergency, during scheduled hospitalizations or in home hospitalization, at all ages. Its Hospital at home care for nearly 900 patients per day, at home, with their family and friends, mainly in the Greater Paris area. As the largest public home hospitalization structure in France, HAH has specific expertise in the primary care-hospital link and with the medico-social sector. 750 healthcare professionals work for the AP-HP hospital at home.

Learning goals:

- Discover aspects of work in the public sector and how a hospital at home is articulated with a university hospital activity.
- Learn about the organization and financing of a public hospital at home and the specificities of its activities

AFTERNOON / the future of hospitalization at home in France
National Agency for Care Performance Improvement (ANAP)

The ANAP's mission is to support and equip professionals in health and medico-social providers to improve their performance. Its methods of action are to provide support on the ground, to publish reports and share operational tools and to manage a network and communities of practice. The strength of the ANAP is to offer support to health and social care professionals BY professionals. The ANAP employs around a hundred in-house experts with varied and complementary profiles. In addition, the ANAP leads a network of 500 external experts, professionals working in health and social care provider organizations. These experts are easily mobilized to contribute to the ANAP's action. The ANAP supports the development of innovative HaH organizations and practices to improve the efficiency of the care providers.

Learning goals:

- Discover the innovative practices implemented to improve HaH in France.
- Discuss the future of HaH with French most renown experts.

EVENING / Farewell dinner

DAY 6 – Saturday, May 24

Check-out from the Hotel

End of Program

TARIFF

INTERNATIONAL STUDY TOUR

Hospital at Home:
Learning from the advanced french model
model20-25 May, 2024

Logistic Inclusions

INCLUDED

- 4 nights accommodation in a 4* hotel
- 4 breakfasts, 3 lunches, 2 dinners
- Private and comfortable transportation throughout the trip

Professional Program Inclusions

INCLUDED

- Exclusive expedition booklet with details of the French context of innovation HaH.
- Live translation of the visits and presentations.
- Entrance and guidance in the major health conference and exhibition : SantExpo
- Full report and analysis of the visits carried out.
- French educational certification.
- Continuous monitoring by a Dialog Health specialist.

INDIVIDUAL RATE

Price valid for one person taking part in the training programme

3990€
TTC
Per Participant



Delegates Exclusion

NOT INCLUDED

- Visa cost
- Flights other than listed on INCLUSIONS
- Airport-hotel-airport transfer
- Meals other than listed
- Personal expenditure
- Tips for personal activity
- Travel & Cancellation insurance.

PAYMENT TERMS

By bank transfer (any charges to be borne by the debtor)

IBAN: FR76 3000 4029 6100 0102 8989 742

B.I.C. Code: BNPAFRPPXXXACCOUNT

HOLDER: DIALOG CONSULTING

1st deposit of €2,000 on registration
Settlement 30 days before departure

**REGISTER
ONLINE**



GENERAL SELLING CONDITIONS

Price Includes

- 4 nights accommodation in a 4* hotel
- 4 breakfasts, 3 lunches, 2 dinners
- Private and comfortable transportation throughout the trip
- Entrance and guidance in the major health conference and exhibition : SantExpo

Price Does Not Include

- Visa cost
- Flights other than listed on INCLUSIONS
- Airport-hotel-airport transfer
- Meals other than listed
- Personal expenditure
- Tips for personal activity
- Travel & Cancellation insurance.

Terms And Conditions Of Travel

- The study tour will not be run unless a minimum of 20 delegates register
- Terms and conditions signed as a commitment to make payments as per listed payment schedule
- No insurance is provided in the package. It is compulsory for all delegates to have travel insurance
- No bookings are held
- Hotels/venues subject to change until booked.

Tariff

These prices were calculated on the basis of 20 minimum participants minimum.

We reserve the right to cancel the trip or to readjust the tariff if these conditions are not fulfilled.

Program Changes

If, despite all their efforts, circumstances compel them, Dialog Health and their partners reserve themselves the right to modify the program without consulting the participants, who cannot claim any compensation.

Payment Terms

A payment of at least 2000€ (deposit) must be done at the moment of the registration to secure a place in the delegation.

Delegates may choose between the two payment plans, choosing between one or two invoices.

Full balance is due 30 days before departure.

All invoices will be sent electronically by Dialog Health directly to the email address informed on this registration form.

Dialog Health will be unable to retain registrations and reservations without full payment by the due date.

Cancellation – Incurred Cost

The existence of many intermediaries and payment terms imposed by them on the trip organizers justified the charging cancellation fees even more important than the date of departure is near (transfer equivalent to cancellation) :

- More than 91 days before departure: no costs
- 90 to 61 days before departure: 50% of the total amount
- 60 to 31 days before departure: 75% of the total amount
- Less than 30 days before departure: 100% of the total amount.

However, if cancellation is made a refund may be considered if a replacement delegate is found.

Any amount due to Dialog Health cannot be reported on a future trip.



DialogHealth

34 rue Nicolas Beaujon
33000 Bordeaux

+33 9 86 28 54 22

contact@dialog-health.com

www.dialog-health.com